HOW TO CONNECT TO EDUROAM WIRELESS NETWORK

HELP GUIDE
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**Notes:**
User name must be in this format: username@swin.edu.au
(your username is your student number/SIMS ID)

Actual look and feel may differ depending on your version of operating system and device vendor.
Microsoft Windows

To remove old eduroam profile:

- Click Windows Start Button > Settings > Network and Internet
- On the left-menu click Wi-Fi, then click Manage known networks link on the right
- Select eduroam from the list and click Forget

To connect to eduroam:

- Click on the Show Hidden Icons arrow in the task bar, then the Wireless Networks icon
- Select eduroam network
- Check Connect automatically and click the Connect button

Continued on next page
• A security prompt will appear – click the Connect button

• Enter username@swin.edu.au as your username followed by your password, then the OK button

• You have now successfully connected to eduroam
MacOS

To remove old eduroam profile:

- Open System Preferences
- Click Network, then Advanced
- Select eduroam from the list and click the ‘-’ icon just below the list to forget/remove it
- If you previously configured eduroam with XpressConnect wizard, Open System Preferences. Click Profiles. Select eduroam from the list and click the ‘-’ icon just below the list to forget/remove it.

To connect to eduroam:

- Click on the Airport icon in your menubar.
  If required, turn Wi-Fi on then select eduroam from the dropdown list provided.

- When prompted, enter your username@swin.edu.au as your username followed by your password and click the Join button

Continued on next page
• You will be prompted to review and accept the certificate for eduroam

![Certificate Verification]

1. Show Certificate
   Cancel
   Continue

• Ensure that the certificate is correct by clicking Show Certificate and reviewing the details. Please ensure that ‘wireless.swin.edu.au’ is issued by QuoVadis Certificate Authority. Once the details are verified, accept the certificate by clicking OK and Continue.

![Certificate Details]

- Subject Name: All
- State/Province: Victoria
- Locality: Hawthorn
- Organisation: Swinburne University of Technology
- Organisational Unit: Information Technology Services
- Common Name: wireless.swin.edu.au

![Certificate OK]

- Issuer Name: BZ
- Organisation: QuoVadis Limited
- Common Name: QuoVadis Global BZL ICA 03

- Issuer’s Country: AU
- Issuer’s State/Province: BZ
- Issuer’s Locality: Hawthorn
- Issuer’s Organisation: Swinburne University of Technology
- Issuer’s Organisational Unit: Information Technology Services
- Issuer’s Common Name: wireless.swin.edu.au

• If prompted enter the username and password for your mac to add the certificate to keychain

![Password Entry]

- User Name: Admin
- Password: *********

• Your Mac will now attempt to connect to eduroam. Once connected, you can verify the connection from the Airport Menu (indicated by a tick).

![Airport Menu]

- eduroam
- Events@Swin
- SwinburneConnect
- Join Other Network
- Create Network
- Open Network Preferences
iOS (iPhone and iPad)

To remove old eduroam profile:
- Open Settings > Wi-Fi, select eduroam from the list and tap Forget this Network
- If you previously configured eduroam with XpressConnect wizard, remove the eduroam profile from Settings > General > Profiles

To connect to eduroam:
- Tap Settings > Wi-Fi, then select eduroam
- When prompted, enter your username@swin.edu.au as your username followed by your password, then tap Join

You will be prompted to trust the certificate ‘wireless.swin.edu.au’. Please ensure it is issued by QuoVadis Certificate Authority.

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• Tap **Accept/Trust** certificate to get connected

![Certificate Trust](image)

**wireless.swin.edu.au**  
*Issued by QuoVadis Global SSL ICA G3*

**Not Trusted**
Expires 16/6/20, 5:16:56 pm

More Details

• You have now successfully connected to eduroam

![Wi-Fi Settings](image)

**Wi-Fi Settings**

- wi-fi
- eduroam
To remove old eduroam profile:

- Go to Settings > Wi-Fi
- Press and hold eduroam and tap Forget Network
- Tap on eduroam to configure again

To connect to eduroam:

- Go to Settings > Wi-Fi
- Tap on eduroam

- Select ‘PEAP’ for EAP method
- Select ‘MSCHAPV2’ for Phase 2 authentication

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• Enter username@swin.edu.au as your Identity followed by your password, then tap Connect

• You have now successfully connected to eduroam
Linux

Please use the following settings to configure eduroam:

- Wireless Security mode: **WPA & WPA2 Enterprise**
- EAP Method: **Protected EAP (PEAP)**
- CA certificate: **None**
- PEAP Version: **Automatic**
- Inner Authentication: **MSCHAPv2**
- Username: **username@swin.edu.au**
- Password: **(Your Password)**